

Leaky Forms: A Study of Email and Password Exfiltration Before Form Submission

Asuman Senol

imec-COSIC, KU Leuven

asuman.senol@esat.kuleuven.be

Gunes Acar

Radboud University

g.acar@cs.ru.nl

Mathias Humbert

University of Lausanne

mathias.humbert@unil.ch

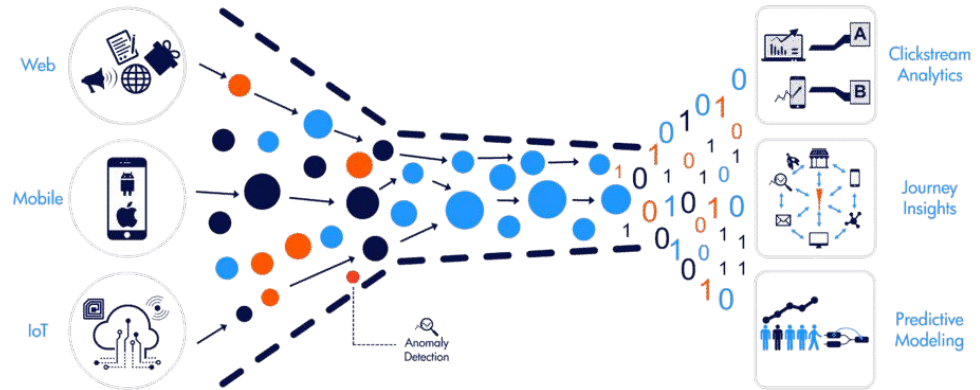
Frederik Zuiderveen Borgesius

Radboud University

frederikzb@cs.ru.nl

Background

- Websites use advertising and marketing for monetization
 - built-in anti-tracking countermeasures
 - potential third-party cookie phase-out
- Tracking by email addresses
 - enables cross-site, cross-platform, persistent tracking



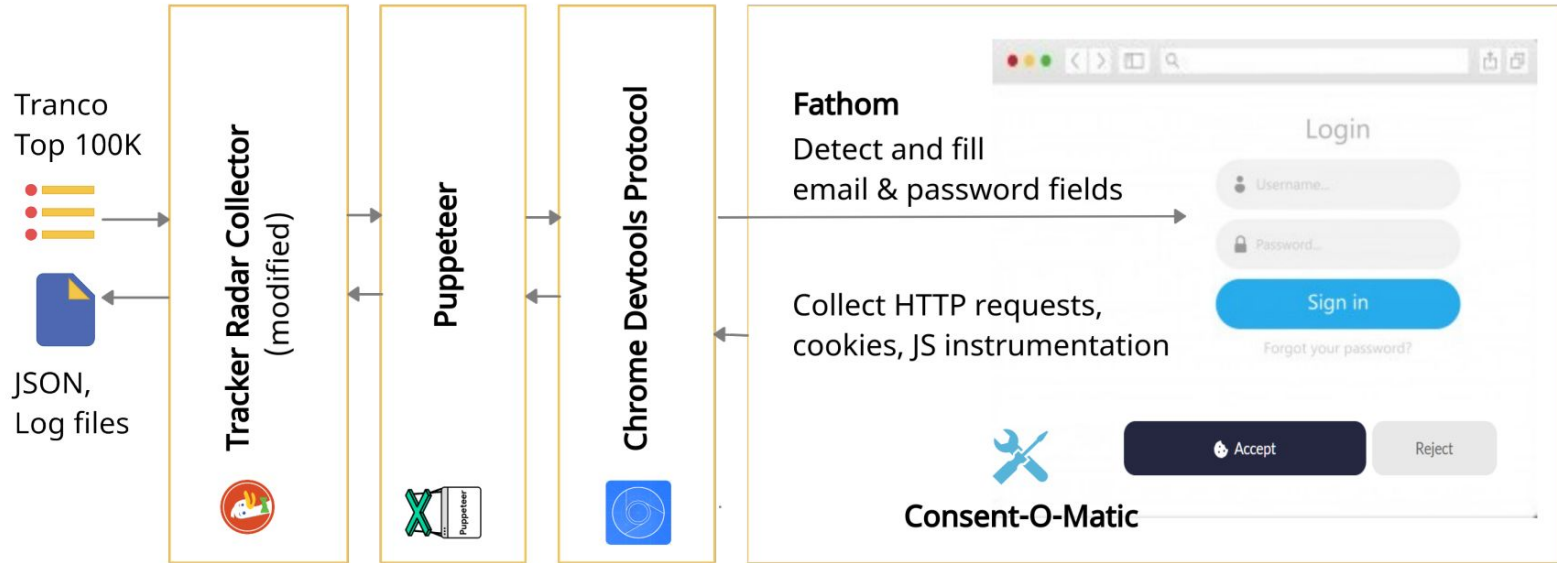
<https://medium.com/@ugurekmekci/real-time-user-activity-tracking-w-divolte-collector-and-kafka-d8c106313400>

Objectives

- Measure email and password collection prior to form submission
 - effect of location: EU vs. US
 - effect of consent
 - mobile vs. desktop

Method – Web Crawler

- Built on Tracker Radar Collector (developed by DuckDuckGo)



Dataset & Results (No interaction with the consent dialogs)

	Email		Password	
	EU	US	EU	US
Visited websites	99,380	99,437	99,380	99,437
Websites where we filled	52,055	53,038	31,002	31,324
Leaks to 1st party	4,395	5,518	89	92
Leaks to 3rd party	2,633	3,790	87	87
Leaks to trackers	1,844	2,950	48	49

Overview of desktop crawl statistics based on servers located in EU and the USA

Results - Email Leaks

EU			US		
Name	Domain	Num Sites	Name	Domain	Num Sites
Taboola	taboola.com	327	LiveRamp	rlcdn.com	524
FullStory	fullstory.com	182	Taboola	taboola.com	383
Adobe	bizible.com	160	Adobe	bizible.com	191
Yandex	yandex.com	121	BounceX	bouncex.net	189
Awin	awin1.com	113	Awin	awin1.com	119
	zenaps.com	112		zenaps.com	118

Top 5 tracker domain receiving emails



Home > ... > Lookalike Targeting

Taboola Ads

Getting Started

Create & Manage Great Campaigns

Create A New Campaign

Edit Campaigns

Campaign Targeting Options

Send your 1st Party Audiences
via DMP or MMP

Lookalike Targeting

Look-alike models are used to increase scale by finding new people likely to be interested in your business because they resemble existing customers.

Use your CRM data to create lookalike audiences on Taboola! You can upload either a customer list of hashed email addresses, mobile device IDs, or 5 digit US zip codes and Taboola's predictive engine will find similar users that are more likely to convert based on the assumption that these users will be "like" your current customers in your database.

Visit our Advertiser Data Use Policy [here](#).

email_leak_shopify.com.mp4

Results - EU vs US

	EU	US
Visited websites	99,380	99,437
Websites where we filed	52,055	53,038
Emails sent to 1st party	4,395	5,518
Emails sent to 3rd party	2,633	3,790
Emails sent to trackers	1,844	2,950

60% difference

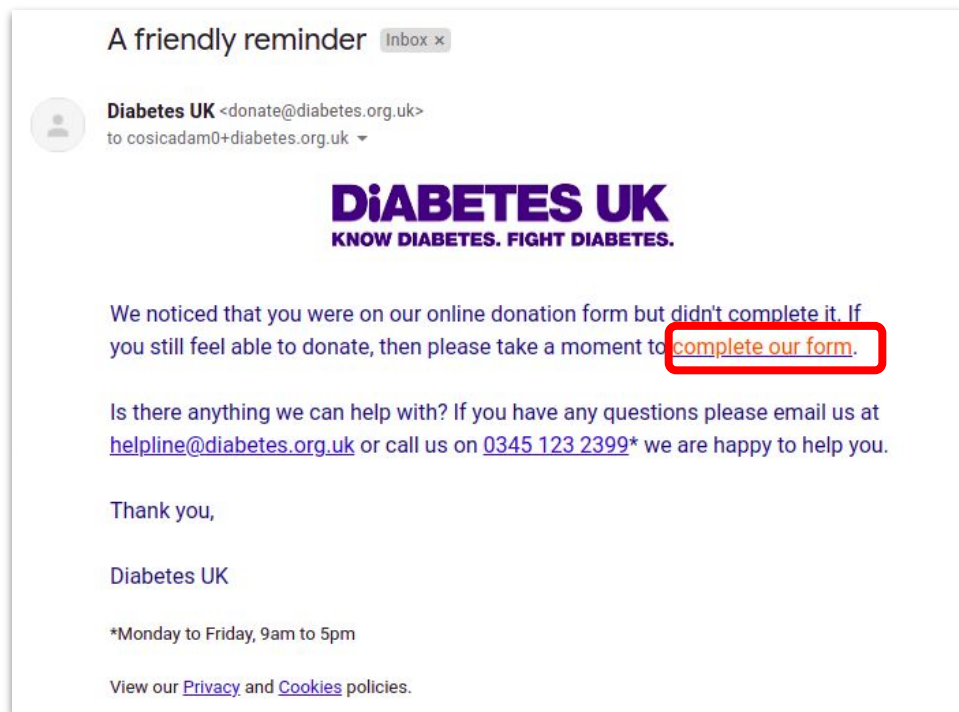
addthis.com, yahoo.com,
doubleclick.net and criteo.com



Only appear in the US crawl

Results - Received Emails

- 290 emails from 88 distinct sites



Email from: diabetes.org.uk
Tracker domain: freshaddress.biz

Results - Password Leaks on 52 websites

Incidental collection by

- Yandex Metrica: due to React framework (50 websites)
- Mixpanel: due to outdated SDK usage (1 website)
- LogRocket: No response (1 website)

toyota.ru.password_leak.mp4

Leaks to Facebook & TikTok

- Triggered when the user clicks any link (Facebook) or button on the page.

	EU	US
Facebook	7,379	8,438
TikTok	147	154

The screenshot shows the homepage of the Independent news website. Red boxes highlight several key elements: the 'INDEPENDENT' logo, 'Subscribe' and 'LOGIN' buttons, a search icon, a menu icon, and various article headlines and sub-headlines. The highlighted text includes: 'Rosemary Dartnall: Why I'll never forgive Matt Hancock for what he did', 'Victoria Richards: There to ask — have men gone completely mad?', 'Starmer demands swift action against mystery 'porn-watching' Tory MP', 'Full story: Discipline 'porn MP' now, Starmer tells Conservatives', 'Calls mount for sacking of MP who 'watched porn in Commons'', 'Labour frontbencher 'made vulgar sexual comments to female MP'', 'Cathy Newman: Let me tell you what I've learned about 'Pestminster'', 'Inside Britain's £1.1bn Covid lab that no one knows what to do with', 'Nasa spots 'otherworldly' wreckage on surface of Mars', 'Electoral Commission 'concerned' after Tories vote to control it', 'British man killed and second missing in Ukraine, UK says', and 'Russian state TV says Putin would prefer WW3 to Ukraine defeat'. A 'Read More' button is also visible at the bottom of the page.

[Create and manage accounts](#)[Publish and distribute content](#)[Advertise](#)[Sell on Facebook and Instagram](#)[Monetise your content or app](#)

Business Help Centre



Hi Ali, how can we help?

About advanced matching for web

15,463 views

Advanced matching can help you optimise your Meta ads to drive better results. With advanced matching, you can send us **hashed customer information** along with your pixel events, which can help you attribute more conversions and reach more people. We hash the customer information on the website before they're sent to Facebook to help protect user privacy.

You can use advanced matching to help:

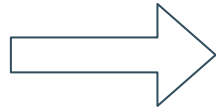
GDPR Requests

First parties: 30/58 replied



- Were not aware & removed
 - fivethirtyeight.com (via Walt Disney's DPO)
 - trello.com (Atlassian)
- Marriott: Glassbox is used for **customer care, technical support, and fraud prevention**

Third parties: 15/28 replied



- Adobe and Yandex: Referred to corresponding first parties
- Taboola: ad & content personalization, CMP misconfiguration

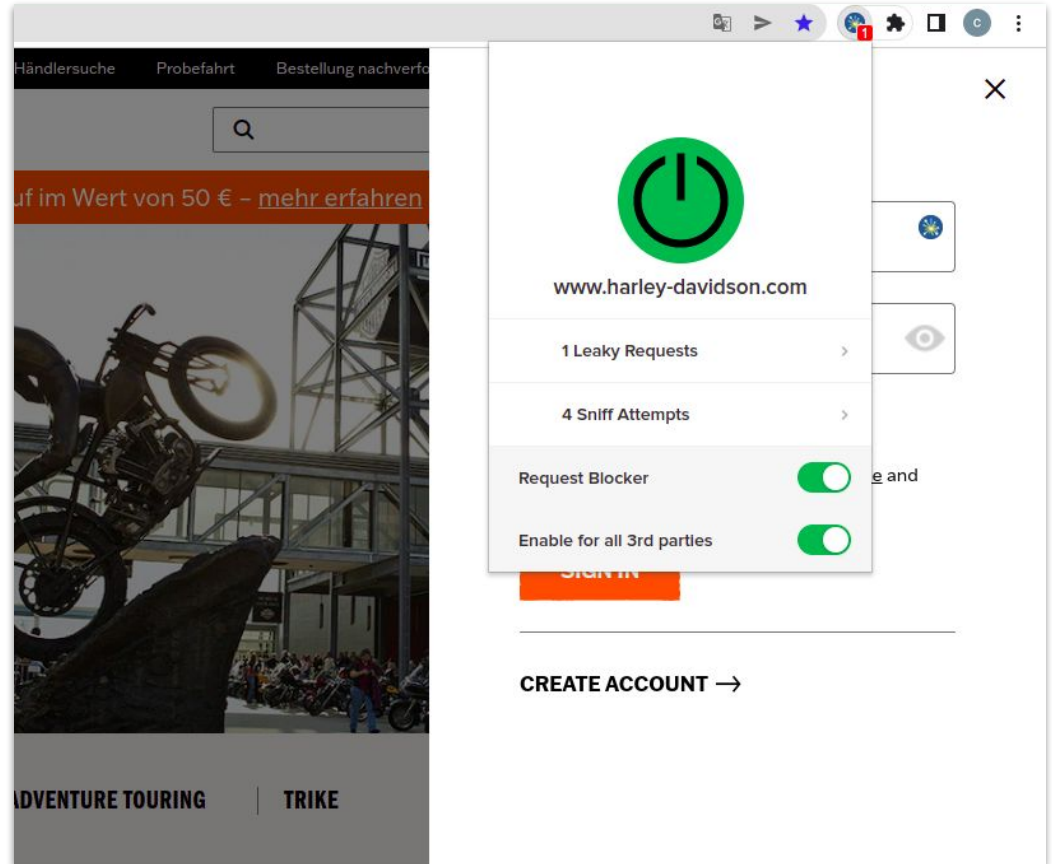
0/33 first parties replied
(Websites in the US crawl)



- No response from these 33 websites.

Browser add-on: LEAKINSPECTOR

- Detects sniff attempts
- Blocks leaky requests
- <https://github.com/leaky-forms/leak-inspector>

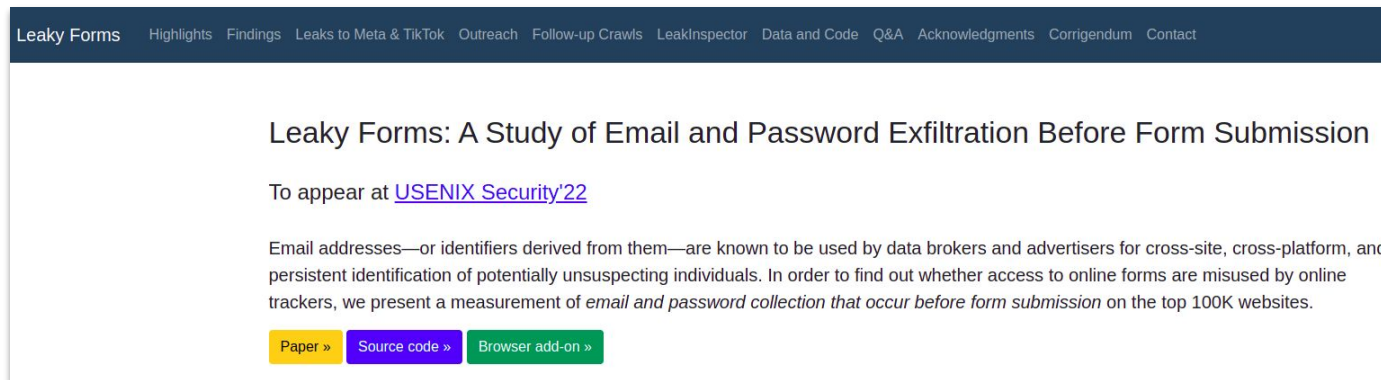


leak_inspector_demo.mp4

Summary

- Email leaks on 1,844 (EU), 2,950 (US) websites
- Password leaks on 52 websites due to session replay scripts
- Uncovered 41 unlisted tracking domains
- Developed a transparency browser add-on that detects and blocks personal data exfiltration from online forms

Project website: <https://homes.esat.kuleuven.be/~asenol/leaky-forms>



The screenshot shows the website's navigation bar with links: Leaky Forms, Highlights, Findings, Leaks to Meta & TikTok, Outreach, Follow-up Crawls, LeakInspector, Data and Code, Q&A, Acknowledgments, Corrigendum, and Contact. The main content area features the title "Leaky Forms: A Study of Email and Password Exfiltration Before Form Submission", the text "To appear at [USENIX Security'22](#)", a paragraph of text, and three buttons: "Paper »", "Source code »", and "Browser add-on »".

Leaky Forms

Highlights Findings Leaks to Meta & TikTok Outreach Follow-up Crawls LeakInspector Data and Code Q&A Acknowledgments Corrigendum Contact

Leaky Forms: A Study of Email and Password Exfiltration Before Form Submission

To appear at [USENIX Security'22](#)

Email addresses—or identifiers derived from them—are known to be used by data brokers and advertisers for cross-site, cross-platform, and persistent identification of potentially unsuspecting individuals. In order to find out whether access to online forms are misused by online trackers, we present a measurement of *email and password collection that occur before form submission* on the top 100K websites.

[Paper »](#) [Source code »](#) [Browser add-on »](#)

Source code: <https://github.com/leaky-forms/leaky-forms>